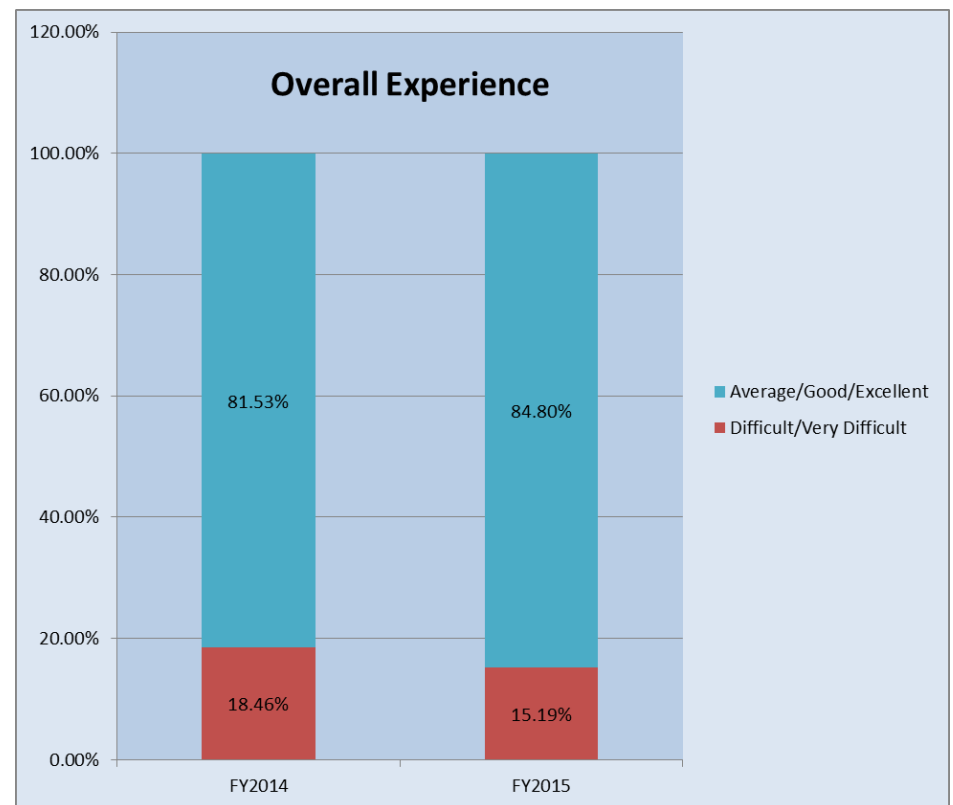
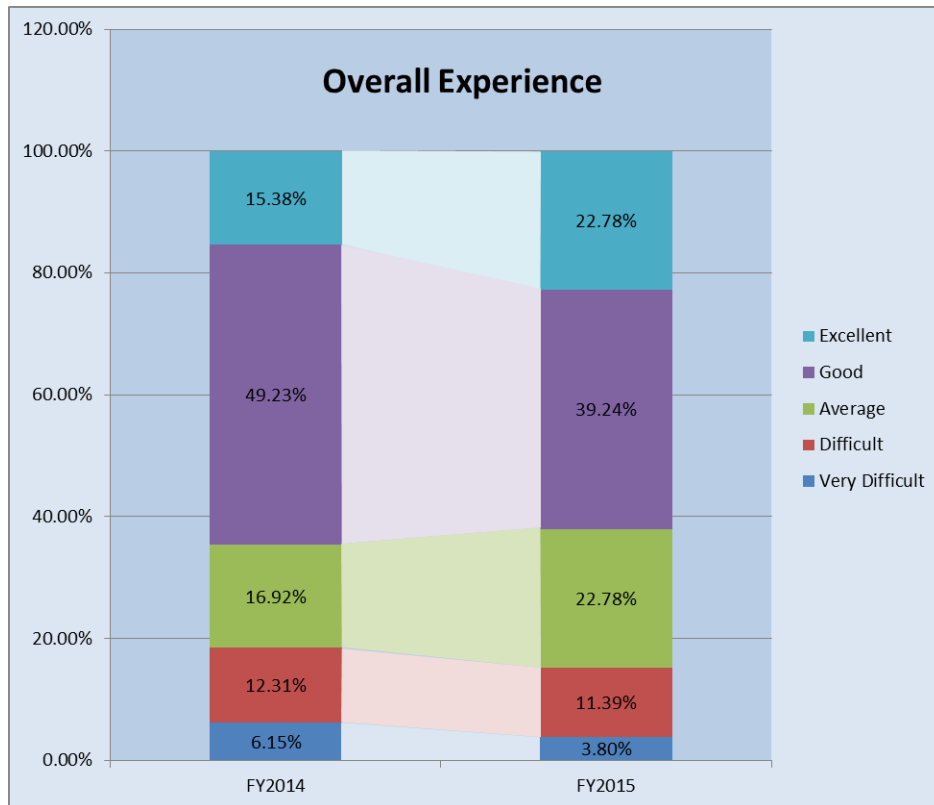
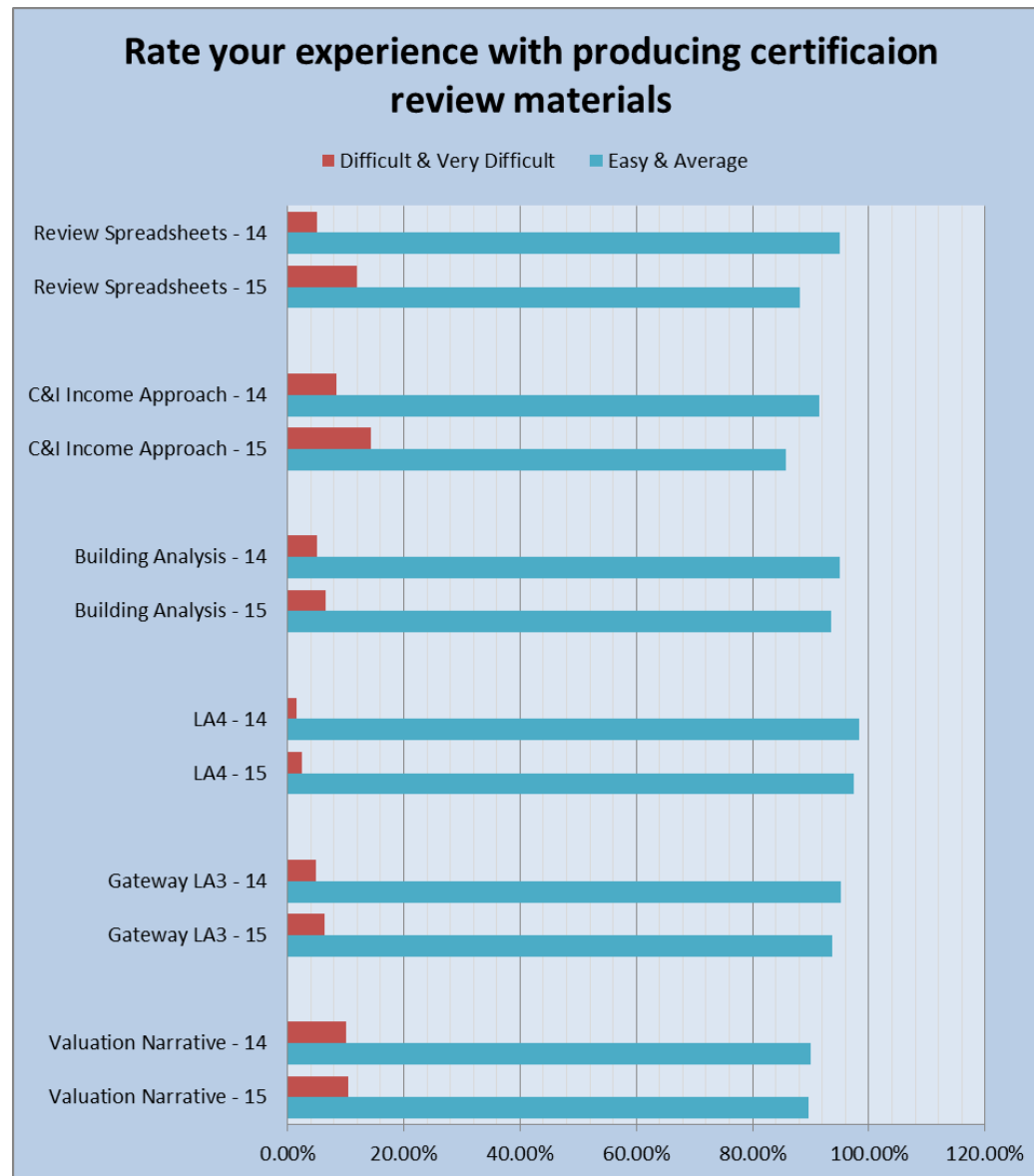


Please rate you overall experience with the certification review process.



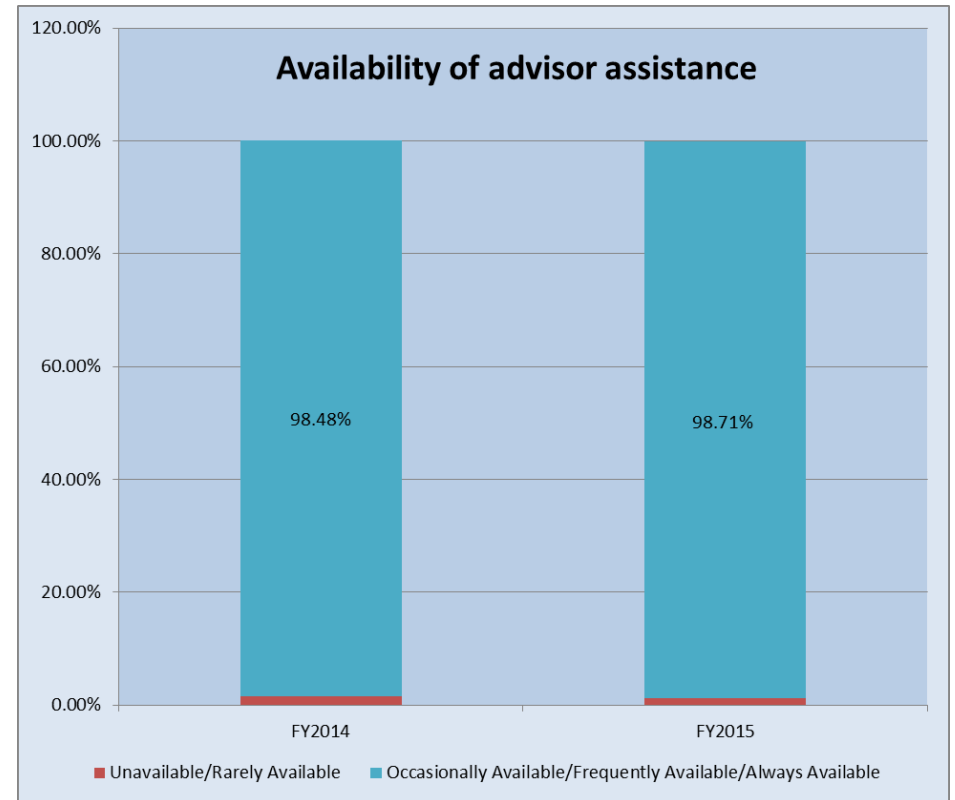
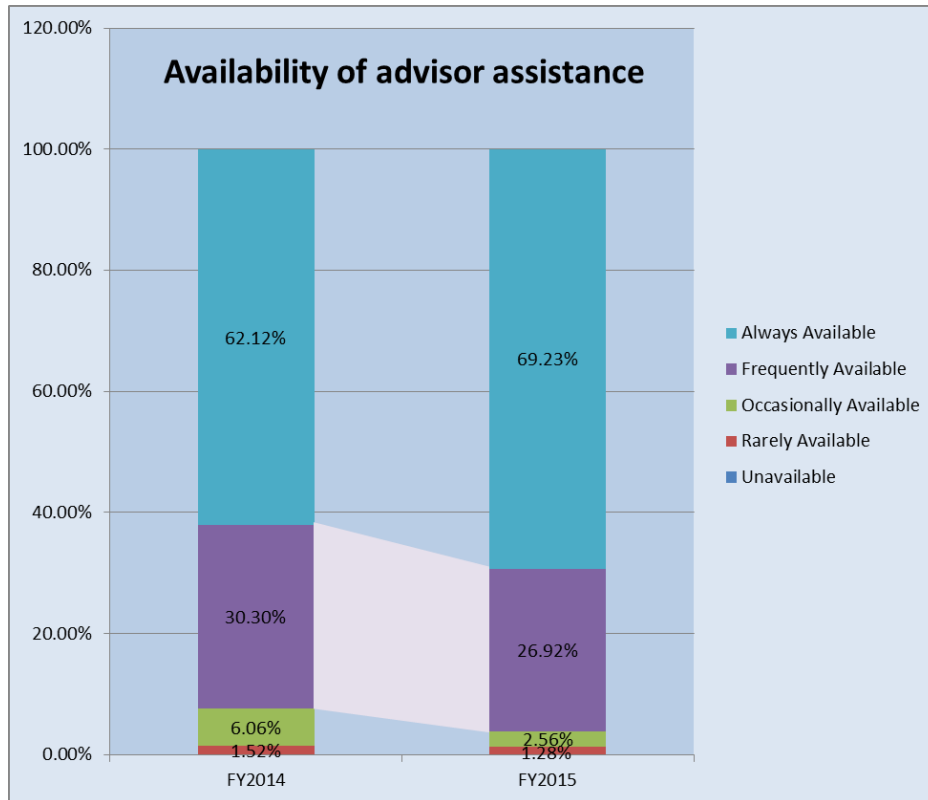
The positives for "Overall Experience" have increased from 81.53% to 84.80%

Please rate your experience with producing the following certification review materials.



Respondents found producing the certification review materials was marginally more difficult than reported on the last survey.

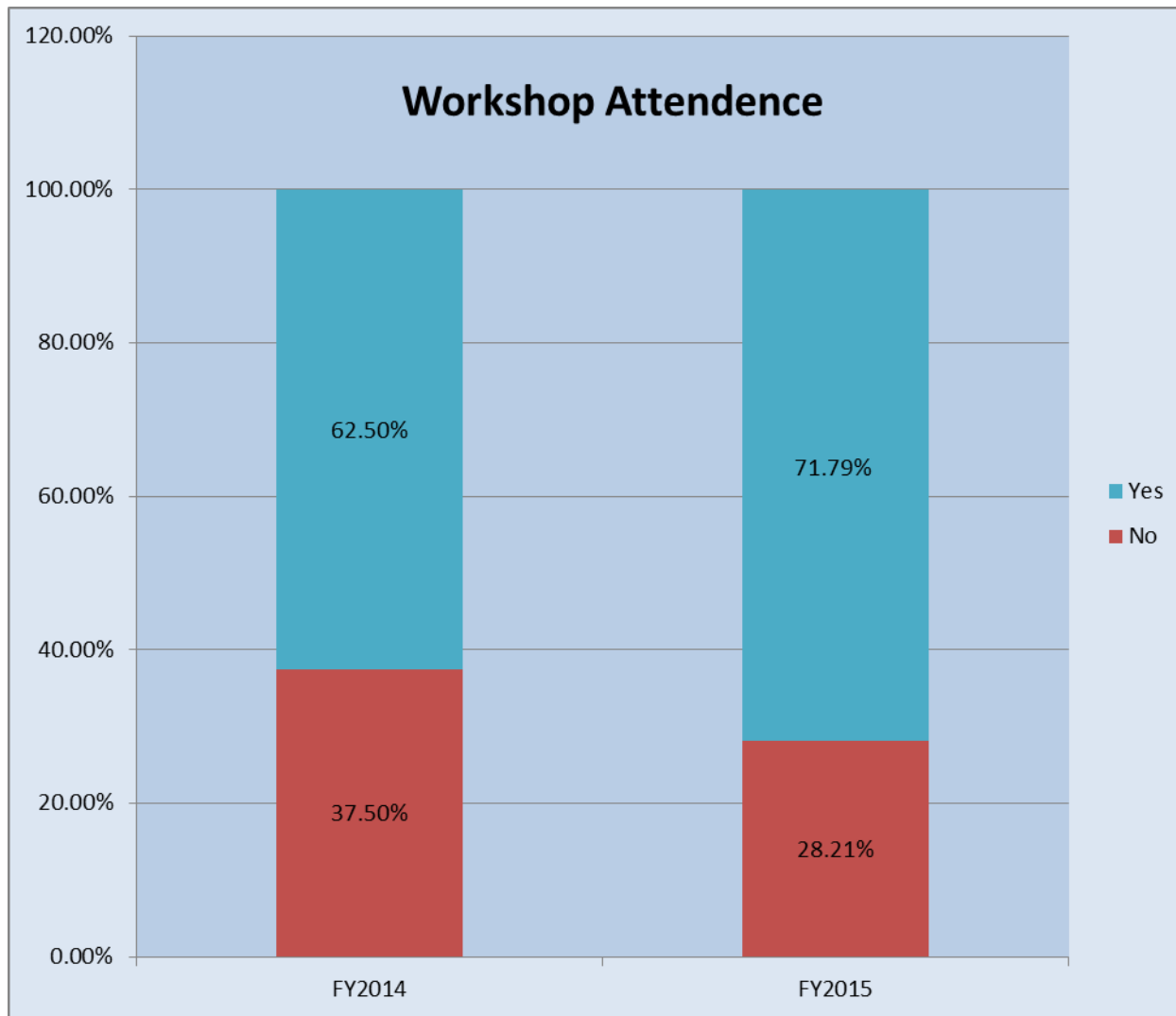
To what extent was the certification advisor available to provide assistance and answer questions regarding the certification process?



The positives for “Advisor Assistance” were about the same as last year’s high level.

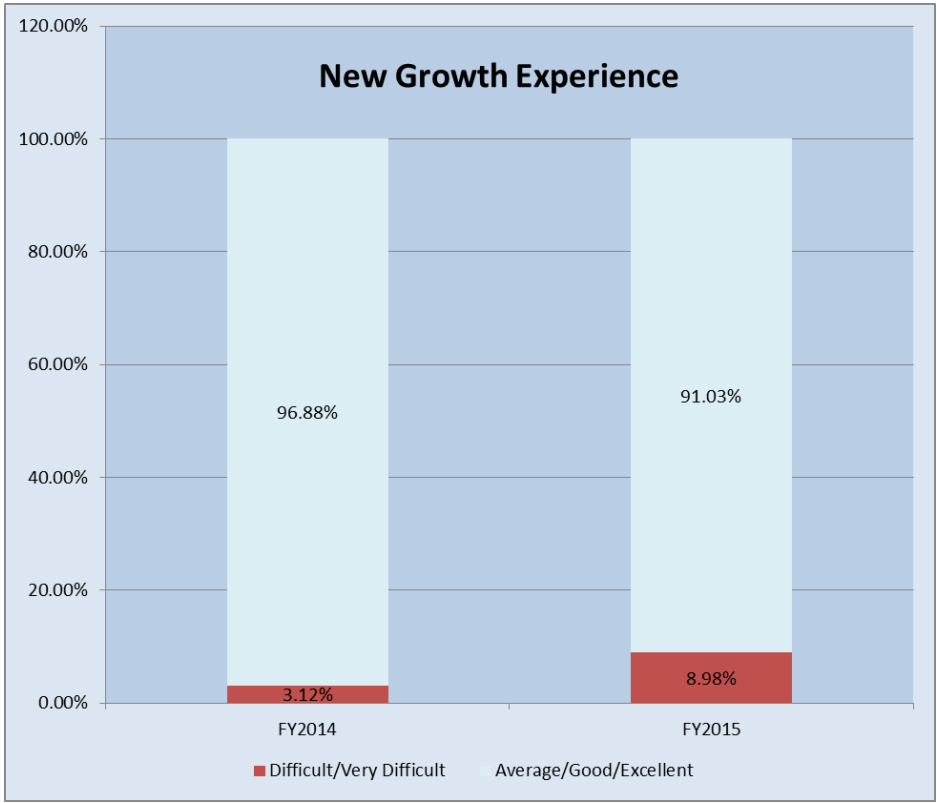
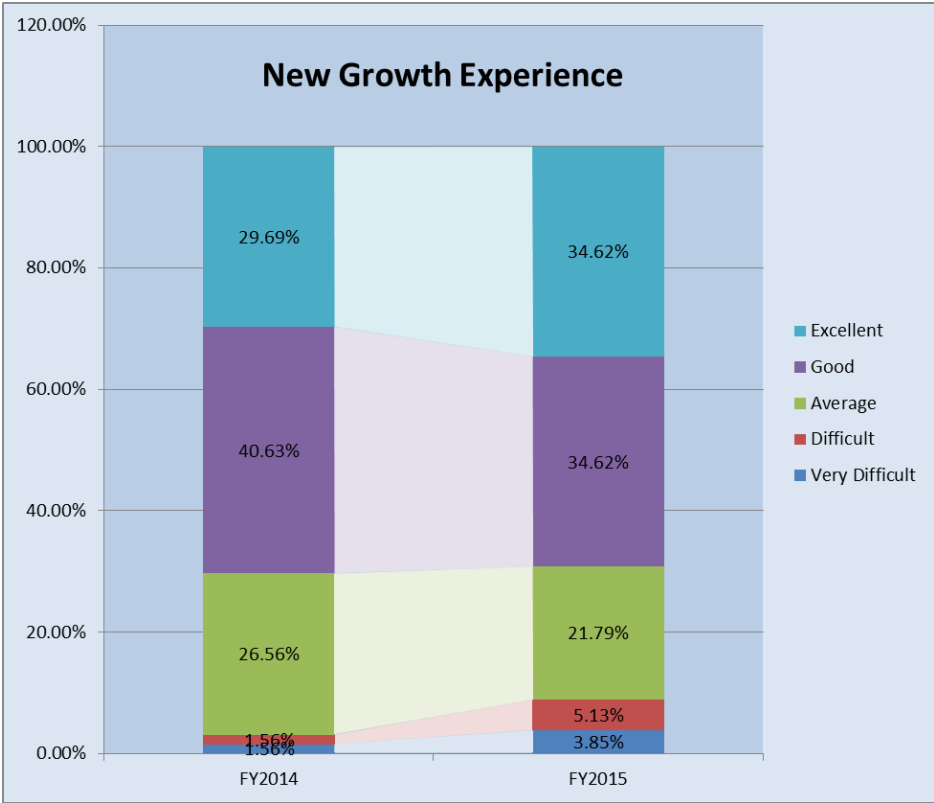
These have slightly increased from 98.48% to 98.71%

Did you attend one of the certification preparation workshops?



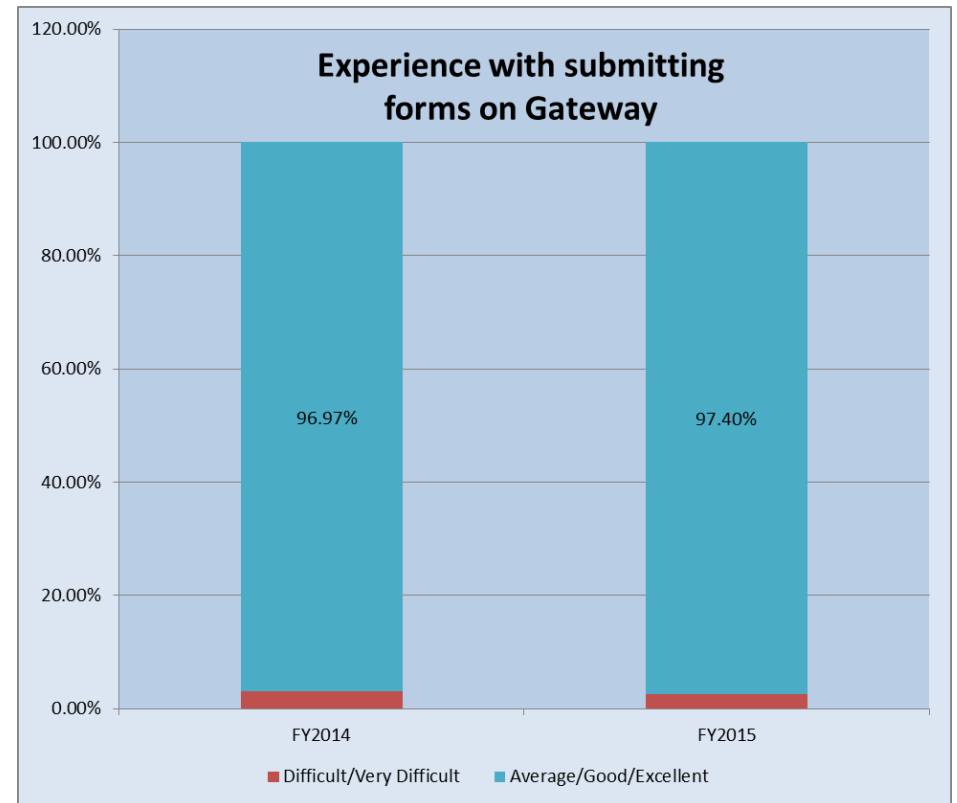
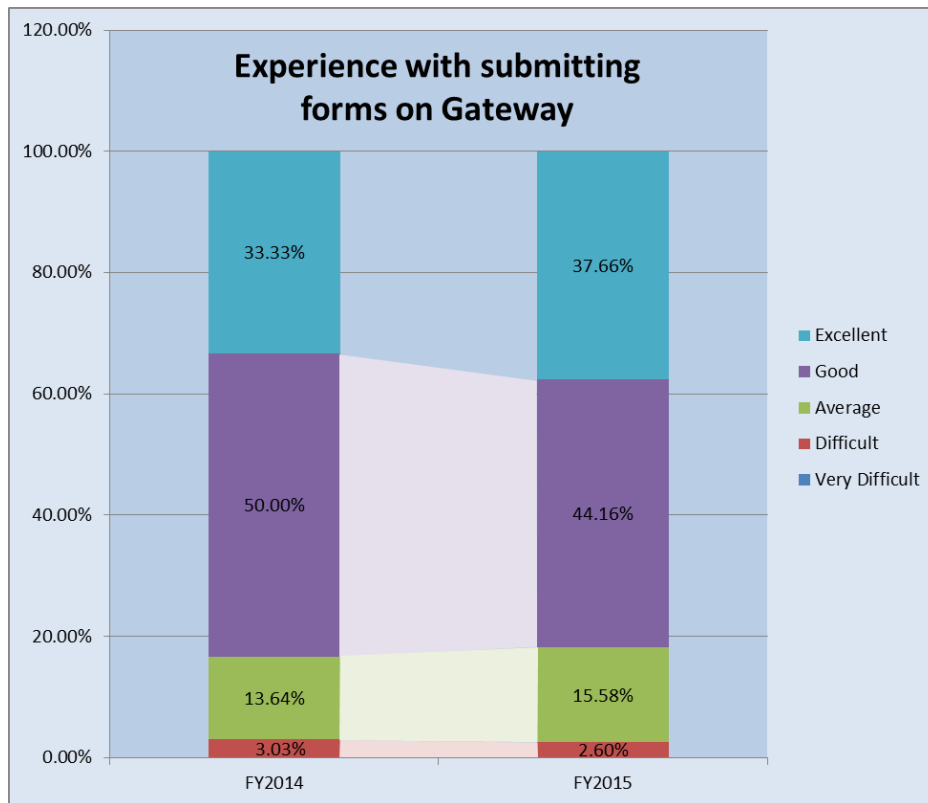
Workshop attendance was up from 62.50% to 71.79%.

Please rate your overall experience with the New Growth process.



While respondents rated the New Growth experience as “Excellent” more often than in the FY2014 survey, the overall rating was less positive.

Please rate your overall experience with submitting documents and forms on Gateway.



The positives for “Submitting documents & forms on Gateway” were about the same as last year’s high level.

These have slightly increased from 96.97% to 97.40%

How did the FY2015 certification compare to your last certification?

